



2N® NetStar SW

The 2N® NetStar SW is a tool delivering an effective solution for company communication. It provides all the features of an IP branch exchange, virtual exchange, and intercom server, replacing traditional hardware exchanges. The 2N® NetStar SW only needs to be installed on your PC and you can start calling. As it uses computer networks, it does not require any special telephone cables.



Large companies
Multinational companies

Telecommunications operators
Call centers

Comprehensiveness

A software tool providing a comprehensive telecommunications system for directing and managing telephone calls in a queue.

Low acquisition costs

Make use of acquiring cost-effective software compared to significantly more expensive traditional PBX hardware.

Extendibility

Benefit from an unlimited number of lines and connections without the need for costly extension modules.

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CHARACTERISTICS

Cost optimization

You can also optimize your IT expenses with support for virtualization environments such as VMWare and Hyper-V. Invest into a specific computing output rather than hardware

Automatic switchboard operator

The system allows automatic redirection of incoming calls from abroad to operators speaking the language of the relevant country

SMS for missed calls

In the event of missed calls notification is sent via SMS with the caller's contact details

Callback

You can achieve significant savings in calls from abroad with this service. The price of an incoming roaming call is always significantly lower than the price of a call made from abroad

Conference rooms

Conference calls let you connect with your team members instantly and at any time regardless of their location

Call recording

You can record calls and save these records on a network disc as needed with the 2N® NetStar SW exchange

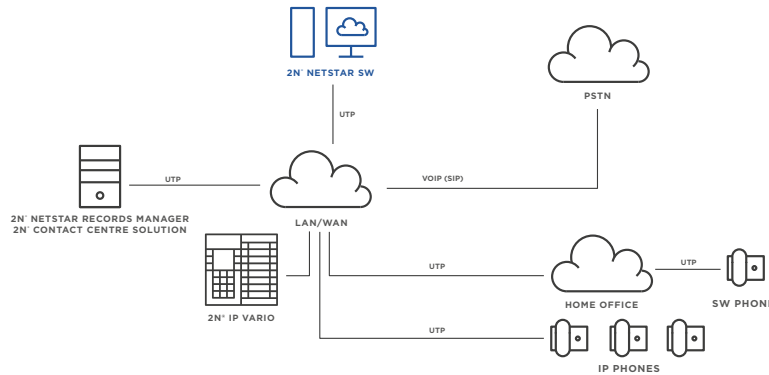
User profiles

User profiles allow you to change desktop phone ringtones, redirection rules, your message during absence, and services connected to your account

Voicemail

You can redirect calls to voicemail when you do not want to be disturbed. Your voicemail can also be sent to you via e-mail

DIAGRAM



TECHNICAL SPECIFICATIONS

System capacity

up to 5000	users
up to 600	simultaneous calls
up to 400	simultaneously recorded calls
up to 100	conference participants
up to 10 000	entries in the telephone directory

OS

Linux Debian 7 Wheezy

Minimum PC requirements

Memory	1 GB RAM
Storage space	20 GB

Supported protocols

SIP (v2.0), SMTP, SNMP, SMPP, DHCP, TFTP, SSH, SMB, DNS, HTTP, LDAP, NTP, STUN, RTP

SOFTWARE

2N® Contact Centre Solution - application for monitoring and supervising contact centers

2N® NetStar Records Manager - easy administration and filtering of recorded calls according to a range of criteria

2N® NetStar Assistant - personal user interface for each 2N® NetStar SW user