

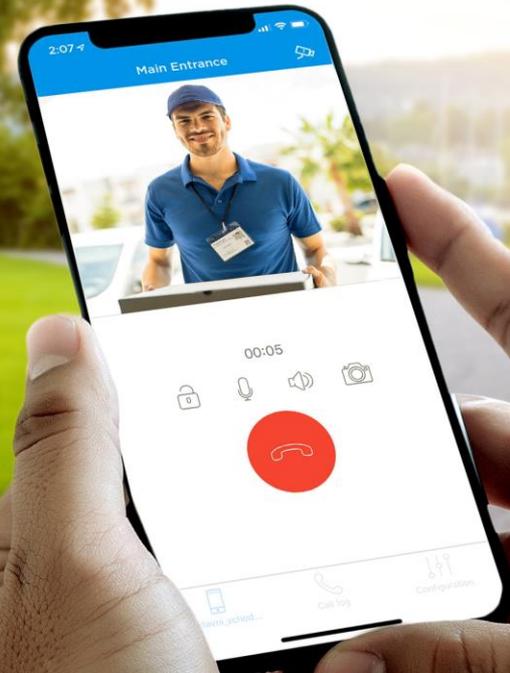


An Axis company

CONTROL YOUR DOOR

even when you are not at home
with **2N® Mobile Video**

User guide
For iPhone



Download the app

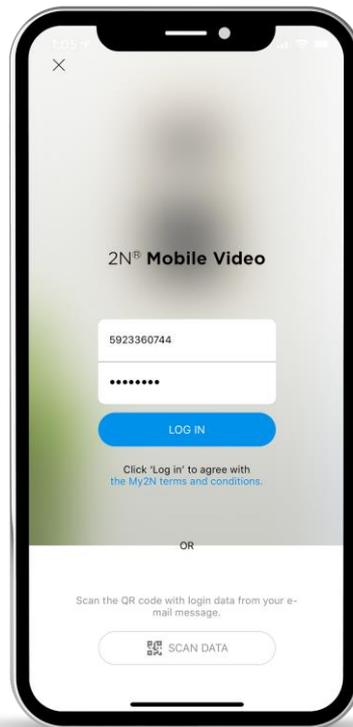


Congratulations for choosing the 2N® Mobile Video service! You can now be available for your guests 24/7, even if you're not at home.

To use 2N® Mobile Video, you first need to download the app from the **App Store**.



Log in



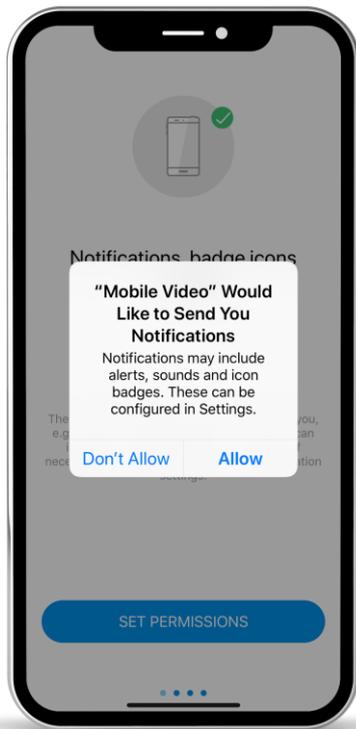
Log in with the **credentials** or scan the **QR code** received in an email from your account administrator.

If you choose to use the QR code, you must allow access to the phone's camera.



A FEW MORE NECESSARY STEPS

Allow notifications and access to microphone

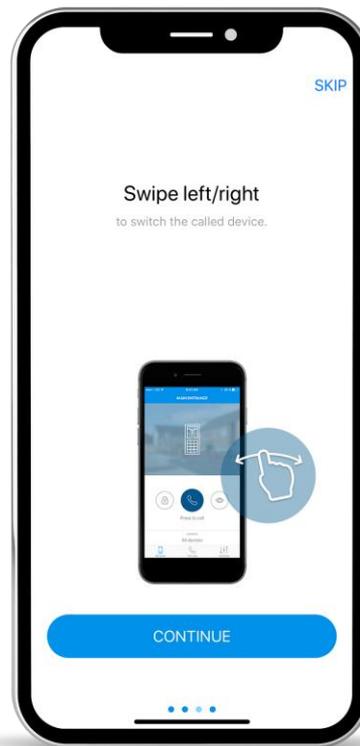


The app will prompt you to **enable notifications and allow access to your phone's microphone.**

You can change your choice later in app's configuration.



Get familiar with the screen



The first time you login, the app will provide you with a **2-screen tutorial.**

Just review and swipe each screen and finish by **tapping on "I UNDERSTAND"** to enter the app's interface.



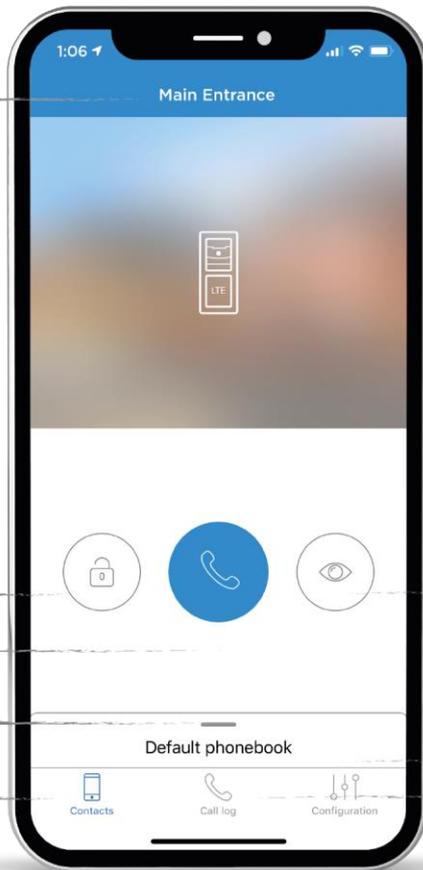
Name of the selected intercom

Make a **call** to the selected intercom *

Open the door or activate the **switches** on the chosen intercom (e.g. gate, main door), without receiving a call

Select a **device** assigned to the phonebook to which you want to make a call or swipe the screen by swiping up the screen

Return to the **home page** of the selected intercom from Call Log or Configuration screens



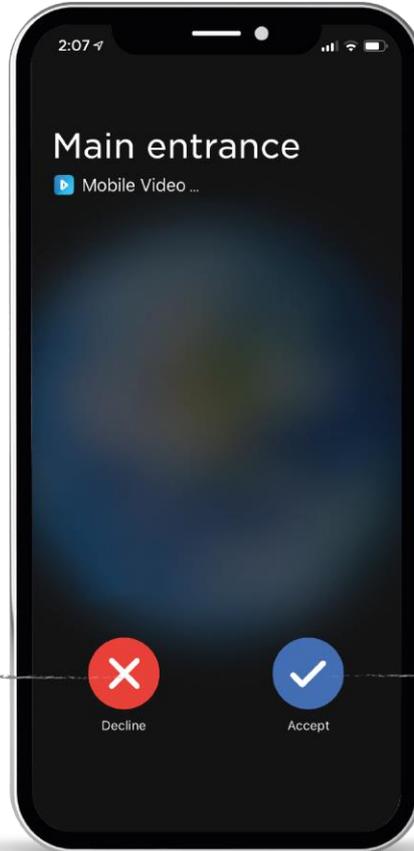
Use to **view the camera feed** from the intercom with the app's microphone muted and have a constant overview of what is happening outside your house *

Display a list of **received calls from the intercom** on your mobile phone with a picture of the caller

Change settings, such as video preview before answering a call or notification settings

* **Note:** In some countries these functionalities are not allowed due to privacy restrictions.

a) Call notification – Standard



There are two options for incoming calls. Each app is automatically set to **Standard** mode, which means that when you receive a call from your intercom, you'll see the same screen as you're used to on a standard phone call.

This mode **doesn't provide video preview** before picking up the call.

Reject the call

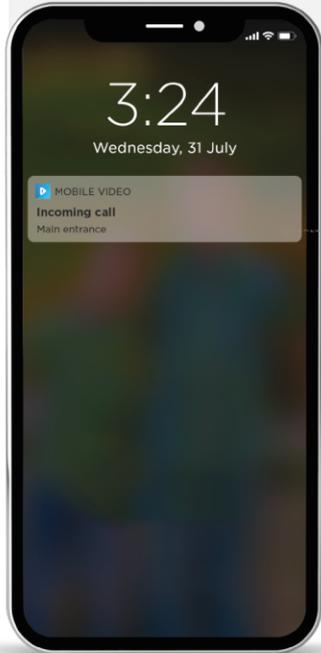
Answer the call

Decline

Accept

b) Call notification – Notification

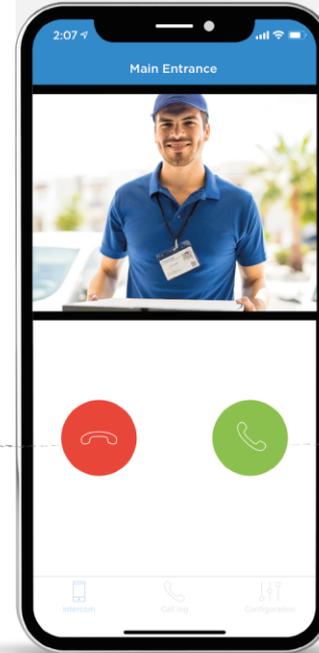
If you wish to have **video preview before picking up the call**, you have to select **Call notification** mode in the app's configuration. When someone calls you, a notification will pop up and you have to tap on it.



Tap on the notification



Then you'll see the video preview of your visitor and can decide if you want to take the call.



Reject the call

Answer the call

Once you've accepted the call, you can see and **talk to your visitor**. At this point, you have several options such as opening the door, taking a picture of the caller and changing the audio selection (phone/speaker/mute).

Open the door

Take a picture of your visitor
(you have to allow access to Photos app)

Mute the microphone

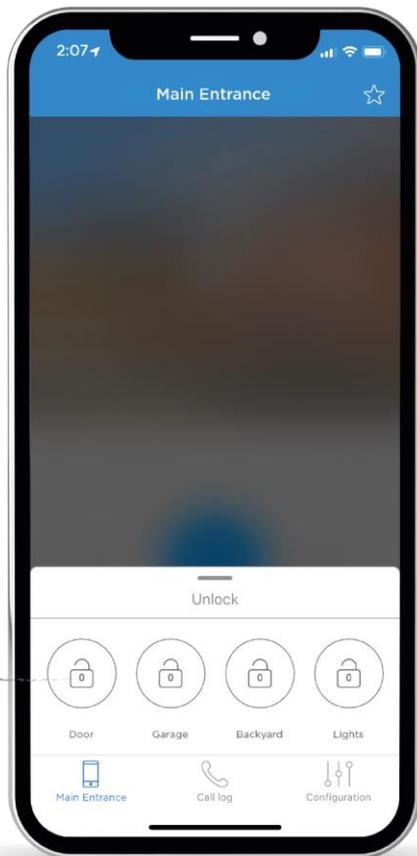
Put the call on speaker



ACTIVATING THE SWITCHES

Open the door or activate
the switches remotely

Choose if you want to **unlock the selected door** or **activate other switches**



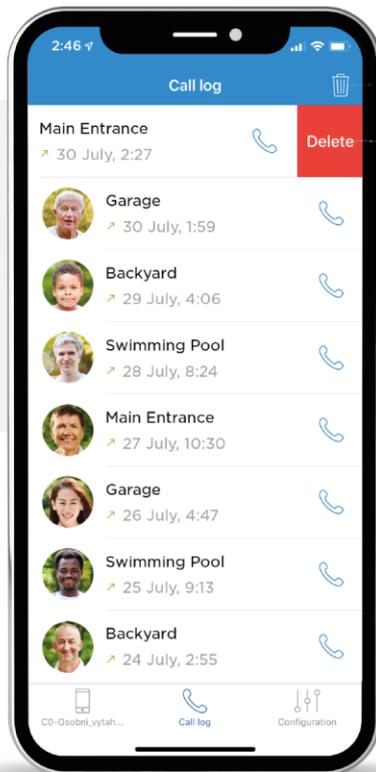
2N® Mobile Video enables you not only to open the selected door, but also to **activate other switches** (please contact your administrator to enable this functionality). You can turn on the lights or trigger an alarm from your mobile phone.

To **increase your security**, you have to confirm which door do you wish to open.

See a complete list of incoming and outgoing calls

Incoming calls are accompanied with **up to 3 snapshots from the camera**. Click on the image in the call log to view other snapshots.

In addition, you can set it up so that the intercom sends the **person's image to your email**.



Delete call entries
(slide to the left
on a chosen item)

Delete full call history

Set up the app according your preferences

Allow or turn off vibrations during an incoming call

Log out from the app whenever you want to

Set incoming call to **Standard** or **Notification** mode according your preferences

We would be happy if you would take a moment to **rate our app** and tell us your suggestions for improvements

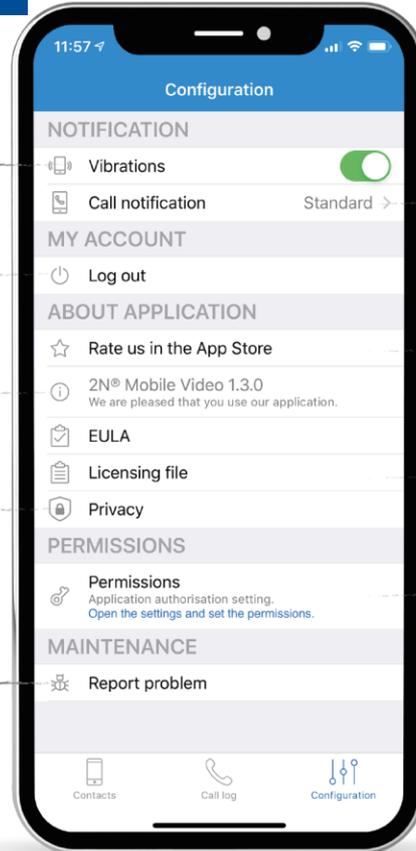
The **End User Licence Agreement for 2N software** is easily accessible from the app

Get to 2N website and become familiar with our **privacy policy**

If you come across any **issue**, please **report it** and we'll get back to you

Change permissions used by the app

In a **Licensing file** you'll find detailed information about the **open source software** which the product is based upon

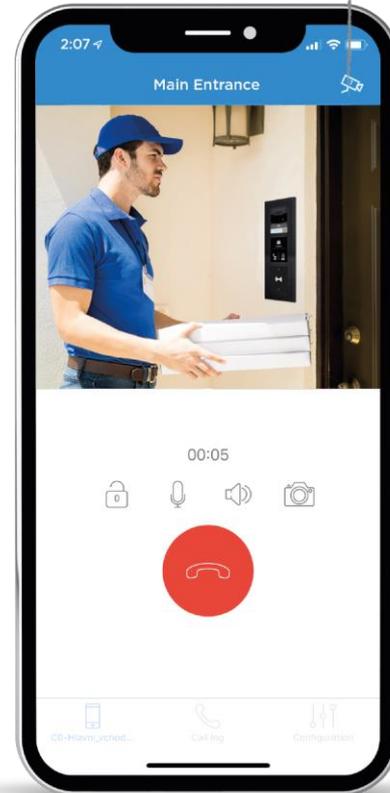
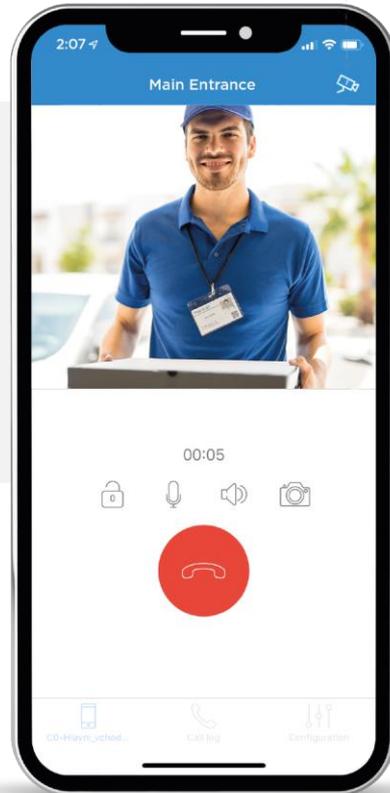


OTHER USEFUL FEATURES

Try advantages of an external camera

Optionally, you can access an **external camera through your 2N® Mobile Video app**. This gives you the advantage of monitoring a wider area to make sure that you see all the visitors and that they have actually left your property.

For more information contact your administrator.



Switch between the intercom camera and an external camera



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Enjoy the most reliable
2N[®] Mobile Video!

