

SUCCESS STORY

Equipping old buildings
with new future-forward security



CHALLENGE

Urban Property Management maintains a portfolio of more than one hundred upscale condominium properties in Boston and outlying suburbs. While many of the high-end high rises feature the latest in building security technology, antiquated legacy intercom systems at several historic brownstones were beginning to fail. Urban Property Management relies on Axis/2N video intercoms to provide condo owners with safer visitor screening.

MISSION

After fielding multiple complaints that the intercom systems in four of its older properties were failing, Urban Property Management and the condo association boards decided it was time to replace the antiquated systems with new, more advanced technology. The challenge was to find a solution that could be aesthetically retrofitted to the multi-unit brownstones and easily used by tenants who might not be very technically savvy.

RESULT

The consensus among residents is that the new technology makes them feel safer and in better control over who enters the building. The 2N® IP Verso's HD-quality audio makes it easier to hear visitors even with the typical background noise of a busy city and the wide-angle, HD camera allows them to visually assess the visitor and the surrounding area before unlocking the door. With the digital touchpad and RFID reader residents now have the option of keyless entry with fobs and pin codes that Urban Property can also program for trusted delivery and service people to use.



With the 2N® IP Verso intercom our condo residents can see as well as talk to whoever's at the front door which gives them a much better feeling of security.

Plus, the technology is smart-looking, easy to operate and easy to maintain, which makes it a great solution for these properties.

Bill Kasper

President and Owner of Urban Property Management of Boston, MA.

SOLUTION

Our partner decided to use products from the 2N portfolio to address this challenge:

Advanced Network Connections (ANC), an Easton, MA-based technology integrator and Axis Communications/2N partner, recommended that Urban Property install extremely durable 2N® IP Verso audiovisual intercoms from Axis Communications – citing that the devices' HD camera, crystal-clear two-way audio, modular features, and intuitive operation would be ideal for these locations.

All four properties elected to install a main video intercom unit and provide tenants with the 2N® Mobile Video application for their smartphones. One of the buildings also added AXIS Companion cameras to their security solution.



2N® IP VERSO

The versatility of the 2N® IP Verso also provided them the opportunity to expand the system by adding a touch display module in certain areas and both a touch display module and RFID card reader module in other areas. This produced an aesthetically pleasing intercom with multiple functions.

Customized to depict the Urban Property logo, the Verso with touch display module also features a directory for calling tenants, a digital keypad, two-way audio and a wide-angle, HD camera equipped with night vision.



2N® ACCESS COMMANDER

2N® Access Commander software included with the intercom system makes it easy for Urban Property to configure the system and centrally manage tenant credentials for each building.



2N® MOBILE VIDEO APPLICATION

From Kasper's perspective, 2N® Mobile Video application was a major selling point because it allows residents to use their own smartphones to see and converse with visitors and unlock the front door remotely.