SUCCESS STORY

The Municipality of San Borja recognizes the need to protect its citizens and is therefore constantly seeking to improve the safety situation in their District. They were looking for a solution that would automatically connect users at the touch of a button to their Supervision Centre which provides required assistance or help. Therefore the city representatives decided to deploy Emergency buttons in selected locations.

Mission

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“ We decided to use 2N® Helios IP Safety for its robust antivandal design, striking orange colour and High-quality audio. ”

Marco Antonio Alvarez Vargas, Mayor of San Borja

Benefits

• Striking orange color
• Audible and high quality sound
• Illuminated keys allowing good visibility at night
• Robust anti-vandal construction, with protection against moisture and dust
• 24/7 contact with Supervision Centre
**Solution**

To ensure immediate contact of a person in need with the Supervision Centre, the Municipality of San Borja decided to use 2N® Helios IP Safety Intercoms. The emergency buttons are installed in orange modules with exceptional external protection against moisture and dust.

2N® Helios IP Safety Intercoms have a high-powered 10W speaker, 2 integrated microphones and intelligent echo suppression guaranteeing high-quality and comprehensible two-way communication even in noisy environments. Communication with the Supervision Centre is initiated by pushing one of its freely programmable buttons, which are visibly illuminated in blue, making their location even more visible at night. In addition to the Emergency buttons, San Borja recently installed 140 surveillance cameras in the district, 48 of them with motion detection.

**Result**

San Borja district installed Emergency buttons for neighbors to alert „Serenazgo, “their Supervision Centre, of any criminal acts they see on their streets. Emergency buttons are deployed in high traffic areas, such as at the intersection of the Aviation and San Borja Sur avenue. Crime is down and the neighborhood enjoys a greater sense of security.

**Our Customers**

Lima is the capital city of the Republic of Peru, and has more than 8 million inhabitants. The province of Lima is divided into forty-three districts. San Borja is one of these districts valued and awarded for being ecological, healthy and safe district in the capital.

**Installation**